

Why does Pipeline open to the wrong page after I sign in?

You sign in expecting to land on *Home* (or wherever you were last), and Pipeline drops you somewhere else — a stale URL, an empty page, the wrong area. Almost always a bookmark or session-history issue.

Reason

Pipeline uses your last known location after a sign-in by default, or sends you to a destination URL if your bookmark or a saved link points to one. If that target is stale (a transaction that's been deleted, a list that no longer applies, an old admin page), or your browser is opening a cached URL, you'll land somewhere unexpected.

Solution

- **Sign in by going to `app.paperlesspipeline.com` directly.** That hits the login page cleanly, and you'll land on *Home* after sign-in.
- **Update or remove old bookmarks.** A bookmark to a specific Pipeline page can carry stale parameters. Replace it with the bare app URL.
- **Clear browser history for `paperlesspipeline.com`** if your browser keeps opening a cached version. *Settings* → *History* → search for paperless → remove.
- **Confirm you're signed in to the right account.** With multiple Pipeline profiles, signing into one and expecting the view from another is the cause.

Learn more → [Login](#)