

I forgot my login email address — how do I find it?

Locked out and can't remember which address you sign in with? You can recover it. The path depends on whether you're still signed in somewhere.

Reason

Pipeline ties each profile to one login email address. If you've used a few addresses over the years, or moved between firms, it can be hard to tell which one is on your active profile.

Solution

- **You're still signed in somewhere.** Click your name in the upper-right corner, then [My Info]. Your login email is at the top.
- **You're an agent and you can't sign in.** Contact your admin and ask them to look it up.
- **You're an admin and you can't sign in.** Ask another admin in your office. They can find your address under *Admin / Settings*.
- **Still stuck?** Write to support from any address you control. Support will help verify and re-establish access.

Once you have your address back, sign in and reset your password from *My Info* if you don't remember that either.

Learn more → [Login Email Address](#)