What's New (August 24, 2026)

Twice as Many Custom Fields

Custom fields just got a lot more room to grow. You can now create up to 20 custom fields, double what you had before.

And it's not just extra storage. Whatever you put in a custom field, Pipeline knows what to do with it: find it instantly in Power Search, pull it straight into your Transaction Spreadsheets, autofill it into messages, or include it in coversheets.

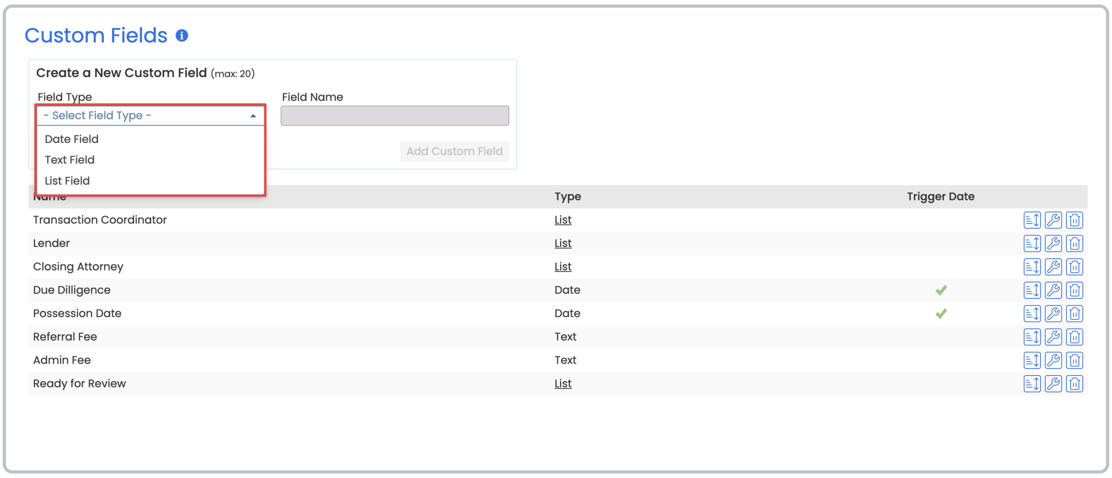
Even better, Pipeline AI can save even more time by filling them in for you. Run AI Create or AI Update, and it'll match your custom fields by name and pull them straight from the document. No retyping.

Here's how to add a custom field

1. Click the [Gear] in the upper-right corner, then Admin / Settings.
2. Select [Custom Fields] from the *Customize* section of the left menu.
3. Click [Select Field Type], choose a type, name your field, then click [Add Custom Field].

The new field appears on every transaction, ready for your team to fill in.

Learn more about Custom Fields →



Quick tip before you use up a slot check Optional Fields in Company Settings first. Pipeline's already built in a bunch of the common ones, and turning them on won't cost you a custom field.

More Send Times for Scheduled Messages

Scheduling a message just got a lot more flexible. Pick from six delivery times now, with three new options: 9am, 12pm, and 4pm EST.

Send times are set in Eastern. Pick the one that lands where you want it locally.

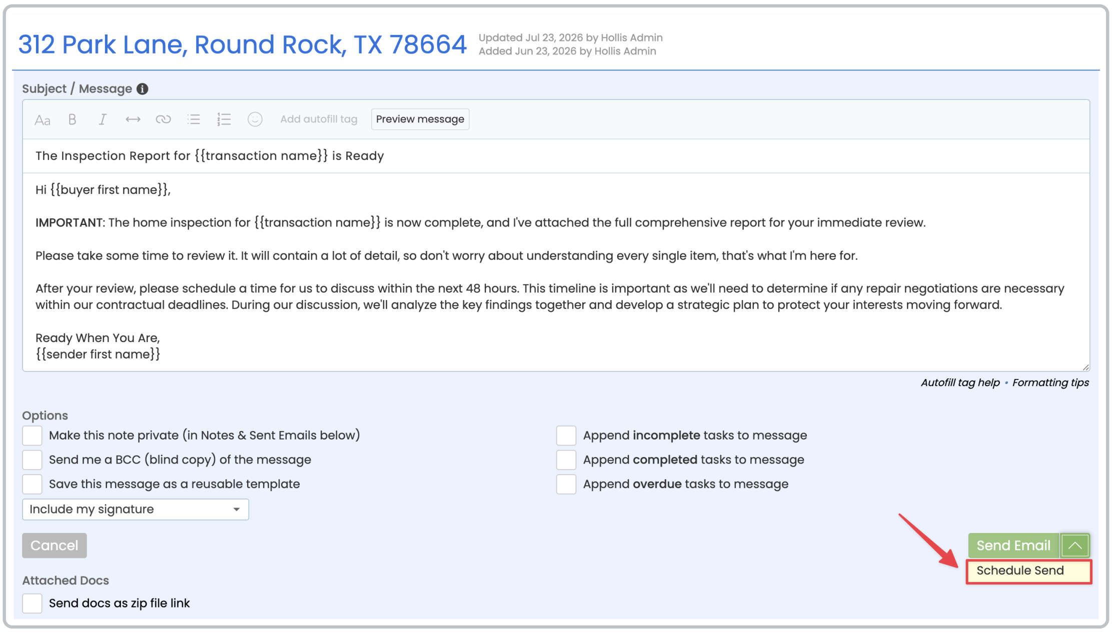
EASTERN	CENTRAL	MOUNTAIN	PACIFIC
9am New	8am	7am	6am
10am	9am	8am	7am
12pm New	11am	10am	9am
2pm	1pm	12pm	11am
4pm New	3pm	2pm	1pm
6pm	5pm	4pm	3pm

Here's how to pick a send time:

1. Open the transaction and compose your message in the Note/Email area.
2. Click [the down arrow] attached to the Send button, then [Schedule Send].
3. Click [Absolute Date], choose your date and one of the six delivery times, then click [Schedule Send].

From there, the message waits in that transaction's *Scheduled Messages* area and sends itself right on time.

Learn more about Sending Scheduled Messages.


312 Park Lane, Round Rock, TX 78664
Updated Jul 23, 2026 by Hollis Admin
Added Jun 23, 2026 by Hollis Admin
Subject / Message
Add autofill tag
Preview message
The Inspection Report for {{transaction name}} is Ready
Hi {{buyer first name}},
IMPORTANT: The home inspection for {{transaction name}} is now complete, and I've attached the full comprehensive report for your immediate review.
Please take some time to review it. It will contain a lot of detail, so don't worry about understanding every single item, that's what I'm here for.
After your review, please schedule a time for us to discuss within the next 48 hours. This timeline is important as we'll need to determine if any repair negotiations are necessary within our contractual deadlines. During our discussion, we'll analyze the key findings together and develop a strategic plan to protect your interests moving forward.
Ready When You Are,
{{sender first name}}
Autofill tag help • Formatting tips
Options
Make this note private (in Notes & Sent Emails below)
Send me a BCC (blind copy) of the message
Save this message as a reusable template
Append incomplete tasks to message
Append completed tasks to message
Append overdue tasks to message
Include my signature
Cancel
Send Email
Schedule Send
Attached Docs
Send docs as zip file link