

What's New (July 26, 2026)

Control Who Can Run Pipeline AI

You asked, and we listened. This was the top request we heard after [Pipeline AI](#) launched.

Now, you can decide who at your office is able to run each Pipeline AI action. By default, everyone keeps the access they already have — so nothing changes for your team unless you want it to — and you can tighten who has access whenever you like.

Set access for **Create** and **Update** separately, each with three choices:

- **Anyone** (the default): anyone whose regular permissions already allow it — for Create, anyone who can create transactions; for Update, anyone with access to the transaction and its docs.
- **Admins / Staff**: Master Admins and admins with *View All* permission.
- **Master Admins**: Master Admins only.

Master Admins always have access to both. Because Create and Update are set independently, you can open up one without opening up the other.

How to set who can use AI:

- 1 Open the [Pipeline AI](#) management page.
- 2 Below the monthly limit slider, find the **Who Can Use AI?** section.
- 3 For **Create** and **Update**, choose who can use it — Anyone, Admins / Staff, or Master Admins.

- 1 When adding or editing a transaction, click into any date field.
- 2 Click [Count from a date].
- 3 Pick the date to count from, like your acceptance or listing date, and the number of days, then insert the result and let Pipeline do the work.

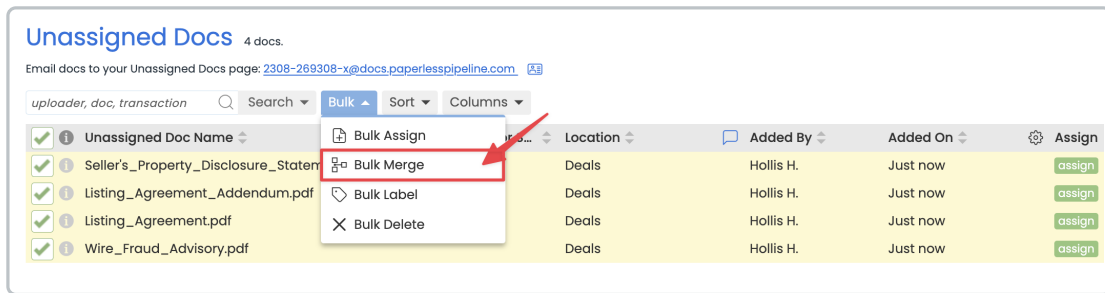
The screenshot shows a form titled "Contingency Dates" with fields for "Earnest money due date" and "Inspection due date". A modal window is open over the "Earnest money due date" field, showing two options: "Pick a date" and "Count from a date". The "Count from a date" option is selected. In the modal, a text input contains "10", a dropdown menu is set to "after", and a "Result:" section displays "Earnest money due Acceptance date is". A dropdown menu is also open, showing "Calendar days (due on ...)", "Calendar days", "Business days", and "Calendar days (due on business day) ✓". The modal includes "Cancel" and "Insert date" buttons.

Merge Documents Right on the Unassigned Docs Page

You can now merge documents straight from Unassigned Docs to combine related pages into a single file before you assign them, with no back-and-forth.

How to merge:

- 1 Open your [Unassigned Docs](#) page.
- 2 Check the boxes next to the documents you want to combine.
- 3 Click [Bulk] then [Bulk Merge].



Prevent Closing Before the Close Date

A new company setting lets you stop a transaction from being marked *Closed* while its *Close Date* is still in the future, so a deal can't be closed out early by mistake.

It's off by default. Once it's turned on, the *Close Date* must be today or earlier before a transaction can be moved to *Closed* status.

How to turn it on:

- 1 Go to your [Admin / Settings](#).
- 2 Scroll to the *Transaction Settings* section.
- 3 Check the box next to *Prevent changing transactions to closed before their close date* and save.

Checklist Settings

- ☒ Show checklist completion percentages to agents
- ☒ Hide completed tasks in transaction checklists
- ☒ Show checklists from all locations in the Add Checklists dropdown menu

Transaction Settings

- ☐ Enable auto-expiration of transactions in Listed status
- ☒ Prevent changing transactions to closed before their close date
- ☐ Require transaction label
- ☒ Allow agents to edit transaction names
- ☐ Allow agents to change transaction status to closed, terminated, and expired
- ☐ Prevent agents from viewing other side's messages on transactions

If checked, a transaction can't be marked closed while its close date is in the future. The close date must be today or earlier.

If unchecked, transactions can be closed regardless of their close date.



Close date

08/07/2026



Close date must be today
or earlier when status is set
to *Closed*.

More Room to Work

We've widened the app so more of your work fits on screen at once: wider transaction lists, more room in your columns, and less side-to-side scrolling. It's most noticeable on larger monitors, and there's nothing to set up. You'll see the extra space the next time you log in.

Snappier Performance, Especially for Larger Accounts

You should notice snappier performance across the site. We've been tuning things behind the scenes, and if you keep a lot of transactions and documents in Pipeline, the pages that used to feel slow should load noticeably faster.
