

# What's New (April 1, 2018)

**View more information about an agent by hovering over their name on a transaction:** Admins can view an agent's start date, license number, and more info by hovering over an agent's name on a transaction. Agents are not allowed to see each other's information by this method.

**External recipients of email messages can see and reply to all recipients:** When external contacts who receive an email message sent from Paperless Pipeline REPLY ALL to the message, all recipients on the message will now receive the reply. Previously, external recipients were not shown internal recipients of a message and thus could not include them when replying.

**Plus dozens of fixes and improvements.**

[Read the blog post for more info →](#)

## COMMISSION MODULE

**Receive assistance with multi-tier commission splits:** When entering commission information for a transaction, you will receive a warning if any agent is about to surpass their commission split threshold and needs to be processed on multiple tiers of splits.

**Look up agents' year-to-date and previous month's commission figures:** Admins can access agents' YTD and previous month's commission figures directly from the Reports section. Agents will continue to receive their YTD and previous month's commission figures monthly by email for offices that have turned on that setting.

**View in-house referral commissions during CDA generation:** An agent's in-house referral commission figures will now be included in the YTD totals box displayed on the right hand side during CDA generation.

**Plus dozens of little fixes and improvements.**

[Read the blog post for more info →](#)