

Login Email Address FAQ

Last Modified on 09/04/2026 10:53 am EDT

One email address signs you in and sends your messages, and you manage both it and your password from [My Info]. Answers to the common questions about changing your email, your password, and your first login.

How do I change my email address?

From [My Info]. Click the [Gear] in the upper-right corner, then [My Info], update your email, and save — see [Login Email Address](#).

How do I change my password?

Also from [My Info]. Enter your current password, then your new one twice to confirm.

What are the password requirements?

At least 8 characters. It also can't contain common words like `password` , `paperless` , or `pipeline` .

I forgot my password — can I change it here?

No — reset it instead. Changing your password asks for your current one; if you don't have it, see [Password Reset](#).

What's the temporary password in my Welcome Email?

A one-time password for your first login. Pipeline asks you to set your own the first time you sign in.

Learn More

Your login email address is the address you sign in with — and the one Pipeline sends your messages from.

See [Login Email Address](#)

Still Have Questions?

Didn't find your answer above? Email us at help@paperlesspipeline.com and we'll help.
