Login

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Log in with the email address on your profile and your password to get to your company's account.

Introduction

Your office sets up your Paperless Pipeline login when it adds you to its account. Your welcome email brings a temporary password, and you swap it for your own the first time you sign in.

After that, it's the same email and password every time, and you can check a box to stay signed in for 7 days. You land on your *Home* page in your company's account, where you see what your role covers.

How It Works

Login lives at the Pipeline login page — one screen, two fields, and an optional way to stay signed in.

The Login Page

You sign in at app.paperlesspipeline.com with the **Email Address** and **Password** tied to your profile.

Staying Signed In

Check **Stay logged in for 7 days** and Pipeline keeps you signed in for a week, so you're not re-entering your password every visit.

If Two-Factor Is On

When your account requires two-factor authentication and you log in on a device Pipeline doesn't recognize, you'll finish logging in from an email before you reach the Home page.

Log In to Paperless Pipeline

Sign in from the Pipeline login page with your email address and password.

Who Can Do This: Anyone added to a Paperless Pipeline account.

To log into Paperless Pipeline:

1. Go to the Pipeline login page at app.paperlesspipeline.com.
2. Enter your login **Email Address** and **Password**.
3. Optionally, check [Stay logged in for 7 days] to stay signed in for the next week.
4. Click [Log In].

You'll land on the *Home* page. If two-factor authentication is on, enter your security code first.

Add a Second Step to Every Sign-In

Whether you meet a code screen after your password isn't your call. A master admin turns it on for the whole company and opts individual people out from there, which is worth knowing before you go hunting for a setting of your own.

Two-factor authentication adds a second step when you log in on a device Pipeline doesn't recognize: an email to finish logging in, with a link to click or a code to type.

See Two-factor Authentication

Frequently Asked Questions

Where do I log in?

At app.paperlesspipeline.com. Sign in there with the email address and password tied to your profile.

How do I stay logged in?

Check [Stay logged in for 7 days] on the login page. Pipeline keeps you signed in for a week, so you won't re-enter your password every visit.

Do I need a code to log in?

Only if two-factor authentication is on. When it's required, logging in on a device Pipeline doesn't recognize takes one more step from your email.

I forgot my password — how do I get in?

Reset it from the login page. Pipeline emails you a link to set a new one — see Password Reset.

I still can't log in — what should I do?

Check the exact error message. Each one has its own fix — see Why Can't I Log In?.