

Billing History FAQ

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The Billing History page shows your past charges and the date your account is paid through, and lets you download the record. Answers to the common questions about who can see it, the Paid Until date, and getting a past receipt.

Who can see the Billing History page?

Master admins. It sits with the other billing tools in Admin / Settings, so account owners can review charges anytime.

What does the Billing History page show?

A row for each billing period. Every row lists the billing date, the amount paid, the transactions counted that month, and the Paid Until date.

What does the "Paid Until" date mean?

The day your account is currently paid through. It reflects your most recent successful payment, so you can see at a glance that your account is current.

How do I download my billing history?

Click [Download Billing History] on the page. It exports your full record as a CSV file you can open in any spreadsheet app for expense reports or bookkeeping.

Where are my monthly payment receipts?

Emailed to master admins each month. Receipts come from help@paperlesspipeline.com with "Payment Receipt" in the subject line — check your inbox and spam or junk folders.

Can I get a copy of a past receipt I didn't receive?

Yes. If you can't find the original email, contact support with the billing period and they'll request a copy from the Billing Team, usually within one business day.

Learn More

Your Billing History page is the record of every Pipeline charge — what you paid, when, and the date your account is paid through.

See [Billing History](#)

Still Have Questions?

Didn't find your answer above? Email us at help@paperlesspipeline.com and we'll help.
