Transaction Overages

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Overages let you go past your monthly quota without a full upgrade — Pipeline bills each extra transaction at a flat rate.

Introduction

Transaction Overages let your office keep creating transactions after you've used your plan's monthly limit. Each one past the limit is billed at a flat rate per transaction, and there's no cap, so a busy month never stands between your team and the next deal.

Your plan stays the one you chose, and overages sit on top of it. Only new transactions count toward the limit, so editing a deal or changing its status never does, and the extras are itemized on your monthly receipt. It stays off until a master admin turns it on, so an office that wants to be held to its plan still is.

It's built for the month that runs a little long, not the office that runs over every month. If your overages start to cost more than the next plan up, we email you. Upgrade in the same billing cycle and those overage fees are dropped, so you don't pay for the same transactions twice.

How It Works

Overages sit on top of your existing plan and only ever apply once you've used your full monthly quota.

What You Pay

Pipeline bills each transaction you create beyond your monthly quota at a flat rate per extra transaction. Your plan covers the transactions within your quota as usual — overage pricing only applies to the ones past it.

It's Opt-In

Overages stay off until you turn them on. With overages off, Pipeline holds you to your plan limit; with them on, you can keep going past your quota at the per-transaction rate.

Overages vs. Upgrading

If you routinely run over your plan, moving up a plan is usually the better value. Overages shine when you go over occasionally and don't want to carry a bigger plan the rest of the year.

Turn On Transaction Overages

Turn on overages from the same place you change plans.

Who Can Do This: Master admins.

To turn on transaction overages:

1. Click the [Gear] in the upper-right corner, then [Admin / Settings].

2. Under **Billing** in the left menu, click [Upgrade / Downgrade].
3. Turn on the transaction overages option, then confirm.

Once overages are on, you can keep creating transactions after you reach your monthly quota, and Pipeline bills each extra one at the flat overage rate. You can turn overages back off from the same place whenever you like.

When a Bigger Plan Is the Better Answer

Going over most months rather than occasionally is the point where the arithmetic turns. Moving up isn't a commitment either — an upgrade takes effect immediately, and you can drop back down once the quiet months come round.

Pipeline bills on a simple monthly transaction plan — a ladder you move up or down as your deal volume changes.

See Transaction Plans

Frequently Asked Questions

What is a transaction overage?

It's a transaction you create past your monthly quota. With overages turned on, you can keep creating transactions after you hit your plan limit, and each extra one is billed at a flat rate.

How is an overage billed?

At a flat rate for each extra transaction. Only transactions beyond your monthly quota are charged the overage rate; everything within your quota is covered by your plan.

Do I have to turn overages on?

Yes — they're opt-in. Until a master admin enables them, Pipeline stops you at your plan limit just as before.

Where do I enable overages?

In the Upgrade / Downgrade area of Admin / Settings. Click the Gear in the upper-right corner, choose Admin / Settings, open Upgrade / Downgrade under Billing, and turn on the overages option.

Should I use overages or just upgrade my plan?

Overages suit occasional overflow; upgrading suits steady growth. If you run over most months, a higher plan is usually the better value. If it's a rare busy stretch, overages save you from carrying a bigger plan year-round.

Can I turn overages back off?

Yes. A master admin can switch overages off from the same Upgrade / Downgrade area at any time.