

Doc Recovery FAQ

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Recovering a doc is a download and a re-upload, and most people can do it themselves. Answers to the common questions about what can be recovered, what can't, and who's allowed to do it.

Can a deleted doc be recovered?

Yes, for a year after it was deleted. Deleted docs wait on the *Deleted Docs* page of the transaction or of *Unassigned Docs*, and you can pull them back from there.

How do I get a deleted doc back?

Download it, then upload it again. Open [Deleted Docs], click [Download] next to the doc, and upload the file back into Pipeline.

Do I need to ask support to recover a doc?

No. Doc recovery is self-serve, so there's nothing to wait on. Email us if the doc isn't on the *Deleted Docs* page and you can't work out where it went.

Can I recover several docs at once?

No. Each doc is downloaded and uploaded on its own. A batch of deletions means repeating the steps per doc.

Can I recover a doc someone else deleted?

Only if you're a master admin. Everyone else sees and recovers only their own deletions, so ask a master admin to pull back a doc a colleague removed.

Can I recover a doc that was deleted more than a year ago?

No. Pipeline clears deleted docs permanently after a year, and a master admin can clear them sooner. Once that happens there's nothing left to recover.

Can I recover a deleted Reference Doc?

No. The Reference Library has no *Deleted Docs* page, so a deleted reference doc has to be added again from the original file.

Can I recover a deleted transaction?

Not on your own. Deleting a transaction takes its docs with it. Email us with the transaction name and details, and if

it was deleted recently our team can often bring it back.

Deleted a transaction by mistake? Our team can often bring a recently deleted one back — here's how recovery works.

See [Transaction Deletion](#)

Learn More

Download a deleted doc back out of *Deleted Docs*, then upload it again — that's the whole recovery, and you can do it without emailing us.

See [Doc Recovery](#)

Still Have Questions?

Didn't find your answer above? Email us at help@paperlesspipeline.com and we'll help.
