

# Password Reset FAQ

Last Modified on 09/04/2026 11:12 am EDT

Resetting your password sends a link to your login email address, and you set a new one from there — no admin needed. Answers to the common questions about timing, delivery, and a missing reset email.

## How long does the reset email take?

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Within 15 minutes. Open it and click the link to set a new password.

## The reset email didn't arrive — what now?

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Check your spam folder, then confirm the address. The link only goes to the exact email address on your Pipeline profile, so make sure you requested it with that one.

## I don't know my login email address — can I still reset?

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No — the reset needs it. If you've forgotten it, see [Login Email Address](#) or ask your admin which address is on your profile.

## Do I have to be logged in to reset my password?

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No. The whole reset runs from the login page and your inbox, so it's built for when you're locked out.

## Learn More

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Forgot your password, want to change one you know, or need to reset one for an agent? Here's every way to get a password sorted.

See [Password Reset](#)

## Still Have Questions?

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Didn't find your answer above? Email us at [help@paperlesspipeline.com](mailto:help@paperlesspipeline.com) and we'll help.

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