Enterprise

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One company, several Paperless Pipeline accounts. An Enterprise ties them together so the people who run the whole business can reach every account from one portal.

Introduction

Most companies run on a single Paperless Pipeline account and use Locations to separate their offices. That works right up until the offices need to be genuinely separate — their own company name, their own brokerage license, their own logo, their own bill. At that point each office needs its own account, and you need a way to see across all of them.

An Enterprise is that layer. It's the record that ties your accounts together into one organization, and it gives the admins you designate one place to see and open every account: the Enterprise Portal.

Becoming an Enterprise is a request rather than a setting you switch on. You tell us which accounts belong together and who should administer them, and we set it up.

How It Works

An Enterprise sits above your accounts without changing what any of them are.

What an Enterprise Is

An Enterprise is a group of Paperless Pipeline accounts owned by one business, plus the portal your designated admins use to reach them. Every account inside it stays a complete account, with its own users, settings, transactions, and monthly bill. What the Enterprise adds is oversight across them.

Who It's For

The Enterprise Portal is built for the people who oversee and hold ultimate authority over every Paperless Pipeline account in a single business. That usually looks like:

- **Real estate brokerages** running separate accounts for different branches or teams
- **Corporate groups** supervising accounts for different departments or offices
- **Franchise operations** with an account per franchise
- **Property management companies** with accounts tailored to different ownership structures
- **Transaction management firms** running separate accounts for the brokerages or agent groups they serve

What It Costs

There's no additional charge for the Enterprise Portal itself. Each account inside the Enterprise still carries its own transaction plan and gets its own bill every month, exactly as it would on its own. Paid add-ons work the same way — an account that turns one on pays for it, Enterprise or not.

One Account With Locations, or Several Accounts?

A single Pipeline account carries one company name, one brokerage license number, and one logo. Locations divide the work inside that account, but they don't make an office look like a separate company on the paperwork. If each office needs its own identity, it needs its own account — and an Enterprise is what puts those accounts back under one roof.

Several offices, maybe several brands, and one question underneath all of it: how many Pipeline accounts should you actually have? The answer isn't about price — it's about how many company identities you need to show.

See Choose Between One Account, Separate Accounts, and an Enterprise

Who Signs In Where

Every account in the Enterprise keeps its own logins, so the people who work in one office sign in the way they always have. Enterprise Admins do too. Their Enterprise Admin sign-in opens the portal, and from there they open each account with the login they hold in it.

If You Use Single Sign-On

Setting up an Enterprise doesn't disturb an SSO configuration you already have. Accounts linked under the Enterprise carry SSO on the same production key, and Pipeline enables accounts added later automatically.

Sign your people into Pipeline straight from your own portal, with no second password to type. What Pipeline offers is a signed-link API we built ourselves — not SAML, and not OAuth.

See Single Sign-On

Request to Become an Enterprise

Tell us which accounts belong together and who should administer them, and we'll start the review.

Who Can Do This: The person who oversees and holds ultimate authority over every Paperless Pipeline account in the business.

To request to become an Enterprise:

1. Sign in to the account you administer, then click [Help] in the upper-right corner and choose [Get Help]. You can also email help@paperlesspipeline.com from your master admin email address.
2. List the accounts that should be included, and the email address that should serve as the Enterprise Admin login.
3. Send the request and watch for our reply.

We'll come back with the authorizations we need and anything else the review calls for. Once it's approved, our team links the accounts and the *Enterprise Portal* section appears in your left menu.

Open Your Enterprise Portal

Your portal lists every account in the Enterprise, and it's where you add them, open them, and handle their billing.

Who Can Do This: Enterprise Admins.

To open your Enterprise Portal:

1. Sign in with your Enterprise Admin email address.
2. Click the [Gear] in the upper-right corner, then [Admin / Settings].
3. Under *Enterprise Portal* in the left menu, click [Manage Accounts].

The Manage Accounts page opens with every account in your Enterprise listed.

Frequently Asked Questions

Does the Enterprise Portal cost extra?

No — there's no additional charge for the portal. Each account inside the Enterprise still carries its own transaction plan and is billed separately every month, the same as it would be on its own.

How do we become an Enterprise?

Ask us. Enterprise status isn't something you switch on — send us the list of accounts that belong together and the email address that should be the Enterprise Admin login, and we'll walk you through the authorizations and set it up.

Do we still need separate logins for each account?

Yes. Each account keeps its own logins, and that includes Enterprise Admins. People who work in one office sign in exactly as they do today. An Enterprise Admin signs in to reach the portal, then opens each account with the login they hold in that account.

Will becoming an Enterprise break our Single Sign-On setup?

No. Accounts linked under an Enterprise carry SSO on the same production key, and accounts added to the Enterprise later are enabled automatically. See Single Sign-On.

Could we use one account with Locations instead of an Enterprise?

Only if one company identity works for every office. A single account carries one company name, one brokerage license number, and one logo, and Locations don't change that. If each office needs its own identity on the paperwork, each needs its own account — which is what an Enterprise is for.

Are paid add-ons included for accounts in an Enterprise?

No, they're billed per account. An account inside an Enterprise that turns on a paid add-on is billed for it monthly, on the same terms as any other account.