Why Isn't My AI-Created Transaction in My Account?

Last Modified on 11/10/2026 12:29 pm EST

You ran an *AI Create*, and the transaction isn't in your transactions list. Good news first: it almost certainly still exists, and it's waiting for you where the run left it.

The Result Was Never Confirmed

AI Create fills the form and stops — the transaction isn't created until somebody reviews the filled form and clicks [Add Transaction]. A result you started but didn't finish stays in *Unassigned*, not in your transactions list.

To finish it:

1. Click [Unassigned] in the top menu.
2. Find the document showing a green folder with a checkmark — that's a result waiting on you.
3. Click the green folder to open the filled-in *Add Transaction* form.
4. Review the values, set the status, then click [Add Transaction].

The transaction is created at that moment, with the source document filed on it.

Still Stuck?

If the result isn't in *Unassigned* either, tell us — send the document's name and roughly when you started the run, and we'll trace it. Please don't re-enter the transaction by hand first; let us look while the trail is fresh.

Learn More

Upload a signed contract and a filled-in transaction comes back — *AI Create* does the typing, so you review what Pipeline pulled, add what's missing, and save.

See Pipeline AI Create

Still Have Questions?

Didn't find your answer above? Email us at help@paperlesspipeline.com and we'll help.