

What's New (November 2, 2026)

Last Modified on 10/27/2026 3:51 pm EDT

Pipeline AI Now Comes With Your Plan

Starting today, [Pipeline AI](#) comes with your plan. It reads the paperwork your deals bring and gets it ready for your team to review. There's nothing to set up.

AI Assign and AI Break Apart are included with your plan. AI Create and AI Update use your monthly credit first, then pay per use if you choose: \$1.00 per transaction, counteroffers and addenda included, and \$0.50 per update.

Your plan includes a monthly credit for AI Create and AI Update. It's a dollar amount, and the more transactions in your plan, the bigger it is. It arrives when your bill processes, and it doesn't carry over. Once it's used, AI Create and AI Update pause until next month's credit arrives. If your team wants to keep going past the credit, a master admin can set a monthly limit. So your bill only goes up if you choose. If you've already set one, it stays as it is and covers only what's spent past your included credit.

Here's how to see your credit and limit:

- 1 Click the [Gear] in the upper-right corner, then [Admin / Settings].
- 2 Under *Add-On Modules*, click [Pipeline AI].
- 3 Read the line at the top of the right-hand column.

 **Pipeline AI**

Say goodbye to data entry.
AI reads your contracts from listing to closed and fills in the fields for you.
Save your brain for the important work.

 Your plan includes \$5.00 of free Pipeline AI each billing period. \$3.00 is left, resetting Nov 21, 2026.

Pipeline AI has a \$125 monthly limit.

Learn more about [Pipeline AI Settings](#).

Decide Who Uses Pipeline AI, Part by Part

AI Assign and AI Break Apart are on for your whole office starting today, and a master admin can turn them on or off. AI Create and AI Update start with admins and staff, unless your office has already chosen different settings, and a master admin can open each one to more of your team or to fewer. If your office would rather not use Pipeline AI, a master admin can set each part to Disabled.

Here's how to choose who can use each part:

- 1 Click the [Gear] in the upper-right corner, then [Admin / Settings].
- 2 Under *Add-On Modules*, click [Pipeline AI].
- 3 Under *Who Can Use AI?*, choose a level for Create and a level for Update.
- 4 Next to Assign & Break Apart, choose Enabled or Disabled.

Have a question? [Contact support](#).

Who Can Use AI?

Create:	Admins / Staff ▼
Update:	Admins / Staff ▼
Assign & Break Apart:	Enabled ▼

Learn more about [Pipeline AI Settings](#).

See Who's Using AI Create and AI Update

The Usage by Agent report now has two new columns, AI Creates and AI Updates. It shows how many AI Creates and AI Updates each person ran, over any period you choose.

Here's how to download the report:

- 1 Click [Reports] in the top menu.
- 2 In the left menu, under *Account Stats*, click [Usage by Agent].
- 3 Choose a *Report Period*.
- 4 Click [Download Spreadsheet].

The screenshot shows a web application interface. At the top, there is a search bar with the placeholder text 'Search address, mls, agent, seller,' and a magnifying glass icon. To the right of the search bar are navigation links: Transactions, Tasks, Unassigned, Unreviewed, Reports (highlighted), Reference, and eSign. On the left side, there is a sidebar menu with two main sections: 'Financials' and 'Account Stats'. Under 'Financials', there are links for Commission Summary, Listing Inventory Report, Pending Inventory Report, and Comparative Production. Under 'Account Stats', there are links for Total Usage and Usage by Agent (highlighted). The main content area is titled 'Usage by Agent' and contains the following text: 'This reports shows the activities your agents performed within Paperless Pipeline during the chosen report period.' Below this text is a link 'Learn more here'. There is a 'Report Period' dropdown menu currently set to 'Last 30 days'. A green button labeled 'Download Spreadsheet' is positioned below the dropdown. A light blue callout box on the right side of the main content area contains the text: 'Choose a report period and click "Download Spreadsheet" to download a report spreadsheet.'

Learn more about [Usage by Agent](#).

Assign Each Doc With a Quick Review

AI Assign works on its own on every doc that lands in *Unassigned*. It renames each one and pre-assigns it to the

transaction whose name or property address matches. When you open *Unassigned*, each doc waits under a clear name, with its transaction already picked, so assigning comes down to a quick review.

Here's how to assign a doc AI Assign has renamed:

- 1 Click [Unassigned] in the top menu.
- 2 Click a doc's [Assign] button. If it's blue, the transaction is already picked.
- 3 Review the transaction and the doc's name.
- 4 Click [Assign Doc].

The screenshot shows the 'Unassigned Docs' interface with 20 docs. A tooltip is visible for the first document, 'Listing Packet' (905 Pecan Grove Lane), which is a five-page packet for a townhouse at 905 Pecan Grove Lane, containing an Exclusive Right to Sell Listing Agreement (3 pages) and two seller acknowledgments: a Consent to Intermediary Relationship and a Wire Fraud Warning, all dated 06/16/2026. The tooltip also lists the contents: Listing Agreement (p. 1-3), Consent to Intermediary Relationship (p. 4), and Wire Fraud Warning (p. 5).

Unassigned Doc Name	Email Subject or Source	Added By	Added On	Assign
☐ Listing Packet 905 Pecan Grove Lane		Fred T.	Just now	assign
☐ [unclear] Report 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] Report 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] Advisory		Fred T.	6 mins ago	assign
☐ [unclear] Check 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] Check 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] Appraisal Report 641 Sycamore Street		Fred T.	6 mins ago	assign
☐ [unclear] Report 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ [unclear] 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ [unclear] 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ [unclear] Home Inspection Report 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ Earnest Money Check 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ Seller's Counter Offer 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ Earnest Money Check 506 Magnolia Avenue		Fred T.	1 hr ago	assign
☐ Sale of Other Property Addendum 506 Magnolia ...		Fred T.	1 hr ago	assign
☐ Buyer's Contract-to-Close Checklist 506 Magnol...		Fred T.	1 hr ago	assign
☐ Residential Appraisal Report 506 Magnolia Avenue		Fred T.	1 hr ago	assign

Learn more about [AI Assign](#).

Break Apart a Packet With the Cuts Already in Place

AI Break Apart works on its own on any PDF in *Unassigned* that holds several documents, like a listing packet signed in one sitting. It marks where each document starts and ends, and names each one. When you break it apart, the marks are already in place and each document has a name, ready for your review. The packet stays whole until you save.

Here's how to break apart a packet AI Break Apart has read:

- 1 Click [Unassigned] in the top menu.
- 2 Click the doc's [Gear], then [Break Apart].
- 3 Review the cuts and names, and fix any that are off.
- 4 Click [Save].

Break apart: Listing Packet



1x

2x

3x

1

2

3

4

5

Page Range New Doc Name

1 - 3

Listing Agreement



4 - 4

Consent to Intermediary Relationship



5 - 5

Wire Fraud Warning

☐

Delete original doc

☐

Manual mode

Save

Learn more about [AI Break Apart](#).